

## ONLINE CERTIFICATE PROGRAM

# *Tropical Forest Landscapes: Conservation, Restoration & Sustainable Use*

## Platform and Technical Requirements

We have outlined the recommended technical requirements for the best experience during this online certificate program. Please adhere to them for optimal interactivity with the program.

## General Requirements

Participants in this online certificate program you will need consistent access to:

- A computer, laptop, or tablet capable of playing audio and video
- Internet connection (recommended speed at least 600 kbps)
- A web camera
- A headset with a microphone
- Microsoft Word, Microsoft PowerPoint, Microsoft Excel (or equivalent programs)

Equipment and software are the responsibility of the participant and will not be provided by Yale University.

## Technical Support

All participants will receive access to technical support related to the use of the course platform and software.

## Platform

The certificate program will use a platform called Canvas as the online learning management system where participants can access coursework, lectures, live sessions, and assignments. Participants will receive access to Canvas two weeks prior to the start of the online certificate program.

This certificate program will use a videoconference tool called Zoom to conduct live discussions and online webinars. Feel free to download the software ahead of time at [zoom.us](https://zoom.us) to test your camera, speakers, and microphone.

## Devices

Please ensure your desktop, laptop, tablet, or mobile device is equipped with the following:

- Internal or external camera
- Internal or external speakers
- Internal or external microphone

Your device must be running one of the following operating systems:

- Microsoft (Windows 7 and newer)
- Mac/Apple (Mac OS X 10.6 and newer)
- Linux (ChromeOS)

## Computer Speed and Processor

It is recommended that you use a computer 5 years old or newer when possible with at least:

- 4GB of RAM
  - 2GHz processor
- Internet

Optimal connection speed is a minimum speed of 600kbps.

The learning management system is best experienced on current and first previous major releases of the following browsers:

- Chrome 64 and 65
- Firefox 58 and 59 (Extended Releases are not supported)

## Screen Readers

PC: [NVDA](#) (latest version for Firefox)

*Please note: there is no screen reader support for the learning management system in Chrome at this time.*

## Mobile Devices

Please click on the following links to access the course materials using a mobile device like [iOS \(iPhone, iPad, iPod Touch\)](#) or [Android \(Tablet, Smartphone\)](#).